

Unauthorized Direct Deposit or Allotment Changes via myPay

Service Member

1. Immediately change your myPay username and password or contact myPay at 1-888-DFAS411 (888-332-7411) to have your myPay account locked.
2. Contact your finance office to have your direct deposit and/or allotments corrected
- 3.

Additional Guidance:

1. Always log into myPay using your CAC card. If you are unable to use your CAC card and are logging into myPay using a user name and password, ALWAYS use the virtual keyboard.
2. Keep your email address up to date in myPay.
3. Read any email you receive from myPay, as you are notified via email if any changes have been made to your information.
4. Protect your myPay user name, password and CAC PIN. Do not share with anyone.